

ISO 9001:2015 Lead Auditor Certification Program

1.1 Course Objective:

This program is designed to equip participants with the knowledge and skills required to perform effective audits of Quality Management Systems (QMS) against the ISO 9001:2015 standard.

1.2 Course Curriculum

1.2.1 Module 1: Introduction to Quality Management Systems (QMS) and ISO 9001:2015

- Fundamentals of Quality Management
- Understanding the ISO 9001 Standard Structure and Requirements
- Key Concepts of ISO 9001:2015, including:
 - Context of the Organization
 - Leadership
 - Planning
 - Support
 - Operation
 - Performance Evaluation
 - Improvement

1.2.2 Module 2: QMS Auditing Principles and Practices

- Introduction to Auditing Principles and Terminology (following ISO 19011)
- Planning and Preparing for an ISO 9001 Audit
- Conducting a Documented Management System Review
- Sampling Techniques and Audit Evidence Collection
- Interviewing Techniques for Auditors
- Non-conformity Identification and Reporting

1.2.3 Module 3: Auditing Specific Requirements of ISO 9001:2015

- In-depth exploration of each clause of ISO 9001:2015 with a focus on audit methodology
- Understanding the intent of each requirement and its impact on the QMS
- Developing audit checklists and procedures for each clause

1.2.4 Module 4: Audit Reporting and Corrective Action

- Preparing Effective Audit Reports (following ISO 19011)
- Communicating Audit Findings
- Corrective Action Processes and Follow-up

1.2.5 Module 5: Lead Auditor Skills Development

- Leading and Managing Audit Teams
- Communication and Interpersonal Skills for Auditors
- Managing Stakeholders and Client Relationships
- Ethical Considerations in QMS Auditing

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